



February 2020

WCYC CODE OF CONDUCT

Purpose

The primary mission of the Wolfeboro Corinthian Yacht Club is to offer social and recreational activities with safe and easy access to Lake Winnepesaukee for members, their families, and guests using the Club facilities. This goal can only be achieved with the cooperative effort and fellowship of its members and the dedicated administration of the Board of Governors. To attain these goals a Code of Conduct must be maintained.

General Principles

All members, staff, visitors and guests are expected to conduct themselves in a manner that:

- Creates an environment and culture that is courteous, considerate, respectful and reflective of personal integrity, and good will;
- Acknowledges the Club as a family friendly environment and, therefore, refrains from using language and behavior inappropriate for children and uses good taste.

Consistent with these principles the following **Code of Conduct** applies:

- Distasteful behavior, foul language, causing a disturbance, or infringement on the rights of others is unacceptable and may be cause for the loss of Club privileges as determined by the Board.
 - Members shall not engage in the excessive use of alcohol, and not act in a way that becomes a public nuisance or creates a public disturbance.
 - Members shall not act with aggression toward, any person on WCYC property.
- The Club is committed to providing an environment that is free of discrimination and harassment.
- Members are responsible for damage incurred by their family and guests. Any Member who willfully or carelessly causes such damage shall pay for that damage to Club or privately owned property.
- When entertaining guests, Members are expected to be sensitive to the presence of other Members and their rights to use the Club facilities.
- Members shall abide by the By-Laws, Articles, and Policies and Regulations under which the WCYC operates.
- Members are expected to adhere to all New Hampshire Safe Boating regulations, act to minimize danger to all Members and guests, and support and maintain a safe environment for all, both on the water and ashore.
- Members shall be good stewards of the environment, especially the lake and the waters on which we boat.
- Members shall not represent the WCYC in any dealings, unless authorized by the Board of Directors.

- Members shall not tarnish the reputation of the WCYC, officers, directors, committees, employees, or management of WCYC Marine Services.
- The Board of Governors shall maintain the integrity and security of all WCYC confidential documents and information, and respect the privacy of other persons, especially personal information about other Members.
- The Board of Governors reserves the right to terminate or suspend any membership in violation of the Code of Conduct or Club Rules with just cause.

Member Interaction with WCYC Marine Service Employees

Members are to treat employees of WCYC Marine Services with dignity and respect at all times. Members are not to abuse any employee, verbally or otherwise. Members should refrain from instructing, criticizing or berating employees of the WCYC Marine Service. Any suggestions or complaints regarding any phase of the operation or individual employee performance should be submitted to, or discussed with, the Board's Marine Operations chair.

Employees of WCYC Marine Services have been advised that they are protected from harassment by Members and guests. The Club is committed to providing WCYC Marine Services employees with a safe and trusting environment. WCYC Marine Services employees are instructed to make the details of their complaints known to management.

Complaints, Discipline and Loss of Privileges

The Board of Governors is responsible for enforcing Club Bylaws and Rules.

Complaints by Members regarding abuse of any Club facility, By-Law or Rule by any other Member or guest can be submitted in writing or verbally to any member of the Board. Members who are the subject of complaints will be notified in writing or by a Board member. Members have the right to appeal or respond to any complaint against them with the Board.

If any member or guest fails to act appropriately after a written warning from the Board, that person will be subject to such measures as deemed appropriate by the Board and/or as provided by the By-Laws including, but not limited to:

- Loss of Club privileges or use of certain facilities (Club Room, etc.)
- Removal from Dock or Mooring Wait Lists
- Membership suspension
- Membership Share Redemption

Additionally, the Board has charged WCYC Marine Services with reporting violations or concerns to the Board. Marine Services is not charged with enforcing Club rules. All submissions will be given serious consideration by the Board and will be acted upon as needed.